

# End of Life & Legacy Call Recording

## 4 EOL milestones you should know:

#1

### End of Life Announcement

Official announcement from the manufacturers stating the beginning of the End-of-Life cycle for a hardware and/or software product.



#2

### End of Sale

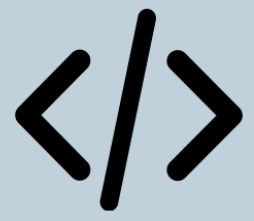
Official date stating that hardware/software will no longer be on the price list and available for sale.



#3

### End of Software Development

Last day a manufacturer will provide code fixes, alterations or certify against integrations or third party software.



#4

### End of Support

The final date that a manufacturer will provide any type of support.



## HELP! What are some of the available options?

### Solution Provider

Consider a provider who offers EOL support – including upgrades for data migration to a new solution.



### Simplify your infrastructure

Consider a software portal that will allow you to access your recordings (new and legacy) from a single interface.

*TIP: Google 'Business Systems Wordwatch'*



### Safeguard your purchase

When buying your next system consider the manufacturer's policy for end-of-life. You will be surprised how common it is to overlook!



Need some advice on your legacy call recording system? Talk to us - we're experts in the field!

**0800 458 2988**

